



Sue Vandittelli, President of AWR Inc.(Alternative Workplace Resolutions), Professional Coach, Chartered Mediator, Certified Ombudsman, Senior Consultant with Morneau Shepell, Mediation Coach for ADR Chambers, Stitt Feld Handy and Former Bell Canada Ombudsperson and Human Rights Consultant. She has over 30 years' expertise working with organizations, communities and individuals to develop transformative and sustainable solutions to professional relationships, challenges, conflicts, specializing in the area of discrimination and harassment; disability management; psychological & mental health; rebuilding & transforming professional relationships; OHSA Act Bills 168 & 132 and; business to business disputes in the franchise community. Sue is the Franchise Ombudsman for Canada and the United States working with franchisors and franchisees. Sue's personal client

group is committed to increasing their level on consciousness and successfully integrating their business and life.

Sue has successfully worked with over 600 clients and is recognized as the go-to-person for diffusing volatile and seemingly impossible workplace and business conflicts. She is a leader in developing and sustaining more conscious professional relationships and communities.

Sue is an active member of the: The International Ombudsman Association (IOA); ADR Institute of Canada (ADRIC), and ADR Institute of Ontario (ADRIO).

Sue has a degree from York University, a diploma in Business Administration from Ryerson Polytechnical Institute. She has a Certificate for Mediating in a Workplace when a Party has a Psychiatric Disability from the City University of New York and Certificates of Mediation (3 levels) from University Of Windsor's Law Program. Sue is known for her unique and successful way of bridging the needs of the organization, employees, business, community, life and spirit.

